

Clearing the Hurdles As we Run the Race



VILLAGE NORTHWEST UNLIMITED
2020 ANNUAL REPORT

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MISSION

Unlimited in our desire to provide Purpose, Privacy and Dignity to all people.

VISION

Building successful lives through opportunities and choices.

Village Northwest Unlimited

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BOARD AND CABINET MEMBERS

BOARD MEMBERS

- | | |
|--|---|
| Barry Whitsell
<i>President/CEO</i>
Sheldon, IA | Randy Feenstra
Hull, IA |
| Cindy Barwick
<i>Chairperson</i>
Sheldon, IA | Kathy Landhuis
Sheldon, IA |
| Dennis Ten Clay
<i>Vice Chairperson</i>
Sheldon, IA | Pastor Marvin Lindley
Sheldon, IA |
| Duane Muecke
<i>Treasurer</i>
Sheldon, IA | Chad Pettit
Sheldon, IA |
| David Van Essen
<i>Secretary</i>
Sheldon, IA | Nathan Rockman
Sibley, IA |
| Heidi Brown
Sheldon, IA | Paul Truesdell
Hospers, IA |
| | Amy Van Marel
Sheldon, IA |
| | Judy Winkel
Sheldon, IA |

CABINET MEMBERS

- Barry Whitsell**
President & Chief Executive Officer
- Vern Kinderknecht**
Chief Financial Officer
- Justin Jonas**
Director of Operations
- Brian Robyn**
Director of Human Resources
- Ryan Haack**
Director of Development
- Jerry Postma**
Director of Quality Enhancement,
Admissions and Residential
- Jo Johnson**
Director of Health Services

CLEARING THE HURDLES AS WE RUN THE RACE

A LETTER FROM THE CHAIRPERSON OF THE BOARD

Dear Village Supporters,

When we think back over the past year, it's easy to envision and recall hurdles that we've all had to face. One that comes most readily to mind is our battle against the COVID-19. Over the past six months we have seen our everyday lives change, and we have been denied activities and events that we normally enjoy. Our "new normal" has been different, challenging, and frustrating. While you contemplate the hurdles that COVID-19 has presented you, I challenge you to also keep our Village consumers in the forefront of your mind. Our clients face hurdles all day every day, and get up each morning to meet these hurdles and succeed at the race of their life – with or without the COVID-19 present. May we all live our lives in the same manner and surpass the small and large hurdles that we each must face on a daily basis.



Cindy Barwick
CHAIRPERSON OF THE BOARD

Despite COVID-19, the Village community has also succeeded in surmounting several other hurdles over the past year. We recently completed a hugely successful capital campaign and raised over \$3.7 million dollars. We thank all of our generous donors that made this dream a reality and launched us over the hurdle we had set for our financial goal. We began construction this spring on two new homes on our beautiful campus that will provide a comfortable and family-like feel for several of our residents. We've received permission from the Centers for Medicare and Medicaid Services and passed Heightened Security in order to provide home and community based services on our campus for our retired residents' home. We are fortunate to have the leadership and caring staff in place to guide us over these hurdles through 2020 and we will strive to keep clearing these hurdles as they rise again in 2021.

Thank you for all of the support that you have offered to VNU and our clients this past year. Without your support, the hurdles we have faced may have been insurmountable. With your help, we have cleared them and are winning the race for the lives we serve.

CLEARING THE HURDLES

A LETTER FROM THE CEO & PRESIDENT OF THE BOARD



Barry W. Whitsell
PRESIDENT & CEO

“Our residents strive every day to overcome their hurdles and they do it with a “can do” attitude, bright smiles, faithfulness and appreciation for what they have.”

BARRY W. WHITSELL

There is only one word to describe this past year and that is WOW!

It certainly was a year filled with ups and downs and events that only a few months ago none of us would have imagined. These ups and downs and unimaginable events, like the COVID-19 pandemic, all provided hurdles that during the course of this past year we had to overcome and even as I write this they continue to be hurdles yet today.

However, in true Village fashion we have not allowed these hurdles to stand in our way. The Village is a resilient organization and our resilience comes from the people we serve. Each of them have had hurdles placed in their life that none of us can imagine. Our residents strive every day to overcome their hurdles and they do it with a “can do” attitude, bright smiles, faithfulness and appreciation for what they have. So, as we look at the hurdles we must overcome at the Village our residents stand as an inspiration to us to overcome the hurdles placed before us.

I hope that as each of us continue on this journey we are on, especially with the COVID-19 pandemic, that we can

find the silver linings within. As you page through this year's annual report you will see that the pandemic is only one story of this past year. There are so many storylines from the year that illustrate how hurdles have been placed into people's lives but they overcame them to have triumphs, victories and positive outcomes.

We want to thank our amazing staff, donors and volunteers who collectively make it possible for the Village to overcome the hurdles we face. The power of our collective efforts can be seen each day as we deliver care to our residents. It is no exaggeration to say that all of us working together make it possible for the Village to accomplish our mission of delivering Purpose, Privacy and Dignity to the people we serve.

We wish each of you all the best as you run your race and as you partner with us to help the Village and its residents to overcome hurdles placed before us.

Barry W. Whitsell
President and CEO

CAPITAL CAMPAIGN SURPASSES GOAL

When the decision was made in early 2018 that it was the best course of action to replace two original ICF/ID Homes on the campus of VNU, there was unanimous agreement that it was the right thing to do. Providing Purpose, Privacy and Dignity wasn't after all just our Mission Statement, but rather the way we set about conducting business at VNU. "We knew that as a premier provider of services to adults with disabilities, we had to hold ourselves to the very highest of standards. The existing homes were nearing the end of their useful lives, and we must have a care environment where our residents can be successful." Ryan Haack - Director of Development. However, there was one hurdle standing on the track in front of us. That hurdle was the ability to raise \$3 million dollars. That was the projected need to fund two new campus homes, and support the staff of the new homes through the Robert D. and Esther Hoogveen Legacy Endowment Fund for Direct Support Professionals. VNU had not embarked on a campaign in over a decade. In fact, previous capital projects had been funded by a blend of saving, planning, and careful attention to the operational considerations at VNU. However, making that happen took place over the course of a number of years, and the feeling was this was a need that was immediate. So, late in 2018 the Board of Directors agreed that the matter should move forward as soon as possible, and authorized a capital campaign to secure the funds needed for the project.

The campaign, entitled "Building on Our Promise" which began privately in the fourth quarter of 2018, was off and running. Ryan Haack- Director of Development remarked "We knew that it was a big ask, but we also knew that we were asking for the right reasons, and at the right time. We held onto our strong belief that supporters felt as passionately as we did about improving the quality of life for adults with disabilities. We were optimistic they would get behind this special project." Then, with an announcement of a matching donor pledge, the fund raising efforts really took off. Further, with the receipt of a community development block grant, the largest

one awarded in 2019, the campaign was able to race past the finish line. In February of 2020, VNU officially ended fund raising efforts for the campaign and announced it had met and surpassed its original goal of \$3 Million. When it was all said and done, with immediate cash gifts and pledges the amount raised came in right at \$3.8 Million dollars. The amount of funds raised beyond the original \$3 Million will be put into the Legacy Endowment Fund for Direct Support Professionals to further support the incredible staff at VNU. Barry Whitsell commented, "We are extremely grateful for the generous and overwhelming support we received during the Building On Our Promise Campaign. People saw the need to provide a home for our residents that were designed to meet their unique needs and embraced the idea that unless we have the staff to provide the care in the homes then the homes by themselves are useless. Bringing both of these components to a successful capital campaign will make a difference in the lives of our residents each and every day".



VNU officially broke ground in April of 2020, and the project is projected to be completed with residents enjoying their new homes by the Spring of 2021. You can check out the progress of the project in real time, by checking out the "Building on Our Promise Livestream" at www.villagenorthwest.org/buildingonourpromise.

VIRTUALLY UNSTOPPABLE

VNU RUN, WALK AND ROLL PARTICIPANT'S STORY ON CLEARING HURDLES

"You can plan for anything, but plans can change." That may sound like a slogan tailor made for 2020, but actually, that is how Bev Vande Vegte describes the course of her life over the past two decades. Bev enjoyed competitive running including Track and Cross Country when she was younger, but she thought that might all end when she was diagnosed with Breast Cancer in 2000. "I really wasn't sure what to expect, you never know how things may work out" she recalled. One of the first thoughts she had was "if I survive this thing, I'm going to try a 5k; I just needed something to look forward to."

"You can plan for anything, but plans can change."

BEV VANDE VEGTE

While she was going through treatment and beginning the recovery process, she was working at the Wellness Center. During that time, she began to get those old competitive feelings. She started to gain a sense of urgency about returning to long distance running, and thought, "I should do this now before I can't someday." So, she was off on her trek to return to long distance running. Finally, in 2008 she was able to run in her first 5k since her diagnosis. "It felt tremendous. Running really is therapy for me. It challenges me, and keeps me motivated to do better and set goals for myself." In fact, she was really starting to hit her stride. Bev had begun to participate in progressively longer runs, and in 2012 was able to complete her first half marathon. "I remember it was hot, but it felt great." From 2012-2015 Bev was able to run in nine half marathons, but then she became sidelined with a diagnosis of cancer again that caused cracks in both of her hips in 2016. That led to two complete hip replacements in February and October of 2018. She was unsure what the future held, and that included being able to run again. However, in typical Bev fashion, she decided to set another goal. "I wanted to finish three more 10k's and get my tenth half marathon, but didn't know how in the world I could get that done. I'm high risk, getting older, and was still on crutches as well as medication that had some severe side effects." Nevertheless, as the side effects subsided and immunotherapy allowed her to improve, she began to think she was on the right track again. Bev began to research opportunities, and heard VNU was doing a "virtual" 5k/10k event. "I was familiar with VNU, as Bob Hoogveen, the Village founder, is a cousin of my mother.

This past year, Ryan Haack, VNU Director of Development, came to speak with the Doon Federated Women's Club group about the Village and I thought this would be a great way to support others who are going through challenges.

"I was excited. I knew it would feel different for me, and I hated not being able to do something I could do before. The Village Virtual Run Walk and Roll was a perfect fit for me. I knew I could not come and compete in person but the virtual option gave me the flexibility to go at my own pace, it was great."



"Village Northwest Unlimited is devoted to helping people overcome challenges, I appreciate and can relate to that. I think on some level we all can. I would encourage people to take the opportunity to support people while they can, I understand personally it can all be taken away quickly. Goals in your life can change. I used to be so worried about my times and goals, but there are other goals in life that are far greater than my time in a 10k."

Thank you Bev for your support of adults with disabilities, and congratulations on finishing the Village Northwest Unlimited Run Walk and Roll Virtual 10K with a final time of 1:57.23!!

“Teri is a Rock Star. She’s so excited to show off how well she’s doing, and she should be really proud of her progress. We are all so impressed by how far she’s come.”

KATIE FUNK - ADVOCATE



MIND OVER MATTER

Sometimes the obstacles placed in front of us are out of our control. A pandemic might be a good example. However, sometimes the obstacles we face are squarely within our control, and those can be equally or even more challenging. So when Teri Vander Hamm, beloved Resident of VNU, was facing just that, she had a pressing decision to make. She chose wisely.

Teri was facing a challenge that a lot of people can understand. She was struggling with her health. Specifically, she had been slowly gaining weight over time and it was starting to affect her quality of life. In fact, it was getting to the point that if something didn't change, walking on her own might no longer be possible. “We could see that Teri was struggling with good decision making, and hunger control,” commented Teri’s Mom, Gail. She was isolating herself and was starting to become more dependent on others. It was time for a course correction.” So the staff had a suggestion. They proposed Teri move onto campus. Teri could live and work with the staff to see if they could change course together. But the choice was hers to make, and Teri would have to be willing to make the move and make the change. Teri, along with her mother, decided she would give it a try. “We were excited to help her with the challenge,” noted Jennifer Petersen, Residential Leader. Our staff couldn’t wait to get started.” So in November of 2019, Teri made the move onto campus and started her journey.

Week after week, Teri stuck to the plan laid out before her. Changes in diet, exercise, and schedule, along with a healthy dose of encouragement, allowed progress to start paying off almost immediately. “Literally almost every single week Teri was down on the scale.” Said Katie Funk- Advocate. Fast forward a short 9 months later, and Teri has lost an incredible 93 lbs (and counting!!). “We are just amazed at the progress Teri has made and her success,” said Teri’s Mom, Gail. Katie added “We went shopping for a new dress and it was a size large. Teri didn’t think it would fit, and it fits her beautifully. She was checking herself out in the mirror and I even caught her doing a little shoulder shimmy and everything, it’s so fun to see.” Teri is feeling pretty good about it too. “I feel fancy.” –Teri said.

Getting healthier has some collateral blessings as well. Not only has her physical health improved dramatically, but so has her mental and social health. “Teri’s been involved with other residents, and

has even volunteered to help out with other chores that aren’t her responsibilities. She’s most definitely enjoying being around other people.” –Katie. “Teri’s self-esteem and confidence have really boosted and she’s a lot more fun and willing to do fun activities” noted Gail. The staff at her home are amazing. Teri is able to relate to them and that has really made this journey possible for Teri.”

“Teri is a Rock Star,” added Katie. “She’s so excited to show off how well she’s doing, and she should be really proud of her progress. We are all so impressed by how far she’s come.”

Teri summed up her feelings about her journey like this.....“I feel joyful now.”

FINANCIAL REPORT

Statement of activities of Village Northwest Unlimited and VNU Foundation for the period ending June 30, 2020.

REVENUE

Program Service Revenue	\$	13,918,462	84.8%
Business Ventures		826,036	5.0%
Other Operating Income		45,299	0.3%
Total Operating Revenue	\$	14,789,797	

EXPENSES

Salaries	\$	9,683,942	62.9%
Employee Benefits		1,737,724	11.3%
Legacy Distributions		288,738	1.9%
Payroll Taxes		708,644	4.6%
Cost of Sales		111,130	0.7%
All other		2,863,400	18.6%

Total Operating Expenses \$ 15,393,578

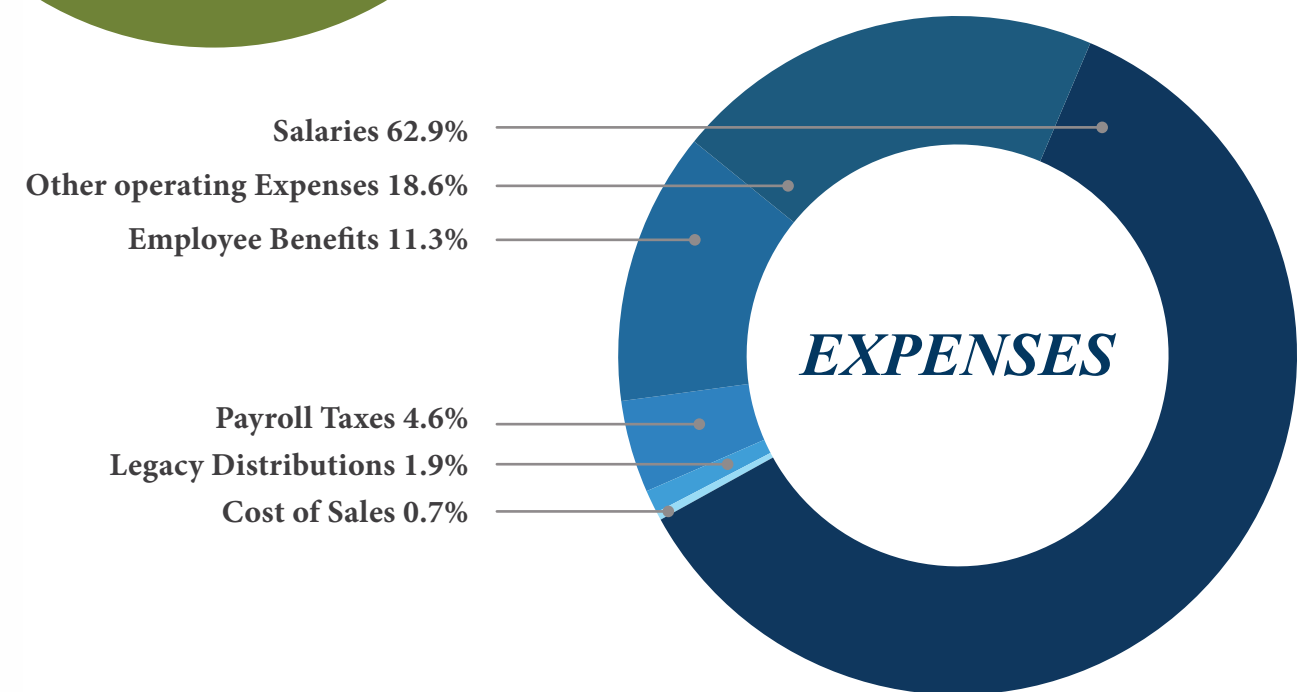
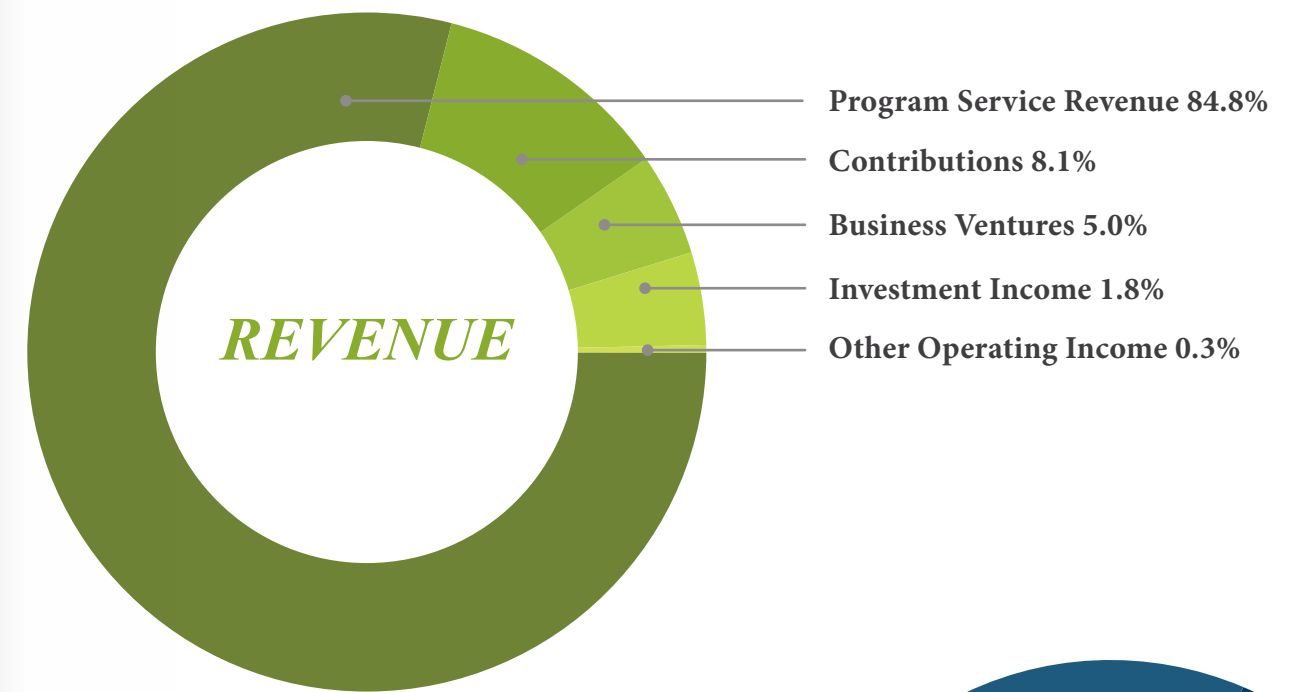
Operating Income/Loss \$ -603,781

OTHER INCOME

Contributions	\$	1,325,653	8.1%
Investment Income		293,465	1.8%

Total Operating Income \$ 1,619,118

REVENUES IN EXCESS OF EXPENSES \$ 1,015,337



PROGRAMMING THROUGH THE PANDEMIC

SILVER LININGS

You probably recognize the old saying “through rain, snow, sleet or shine, we deliver.” A popular tag given to the United States Postal Service and their dedication to delivering your mail no matter the weather. Add the words “global pandemic” to that slogan, and you may as well be talking about the programming staff at VNU. Rising to meet the challenges of the day is nothing new for the adults with disabilities served at VNU. VNU and her staff have for decades been committed to providing opportunities for the persons we serve, and over the past several months the proof that our Mission rises above all kinds of weather, proves once again that we can find the silver linings, even amidst dark clouds.

One of the immediate challenges was location. VNU is known for having world class facilities. However, meeting together for the ICF/ID day programming served at the Wansink Center wasn't an option. For the HCBS staff at the Summit, it meant initiating services out of that location wasn't an option. So then, where do we offer vital services, such as physical and occupational therapies, classes, activities, etc...for the physical and mental well-being of the residents. Another challenge was content and delivery of programs and services. With resources unavailable at the Wansink Center and the Summit building, how would performing those services look? Further was the issue of scheduling. How could the larger group activities be broken down and facilitated in smaller groups. But most importantly, how to practically deliver on our Mission while navigating the health considerations that a pandemic presents.

VNU had proven adaptability was in her DNA. The HCBS staff and community had recently changed course in programming services in response to federal legislation. “If we learned anything from that experience, it's that there is a way. Commented Mag Vander Wilt- Director of HCBS Programming Services. So the VNU family does what it does best, we come up with creative solutions together.”

That “can do” mindset set off a change of course in programming Village wide.

The ICF/ID programming under the direction of newly hired Programming Coordinator Cheri Brunsting began creating new weekly activities that clients living on campus had the choice of participating in. “The Wansink Center program staff transitioned to the homes to work and continue day programming like the amazing people they are.” Noted Brunsting. Every week had a new schedule which was something different for the ICF/ID clients and their program staff. These new opportunities and activities happened within each individuals homes to reduce exposures in larger groups. Activities such as baking, golf cart rides, dance parties, outdoor concerts put on by staff, bible studies, and even games via Zoom with other campus homes to name a few. Sara Sprock, mother of VNU resident, said, “The staff in the houses did everything they could to keep the residents busy. As time has gone on, we see more activities taking place. I truly appreciate the measures that have been taken. This is another reason we wanted our son to live at the Village, he is cared for, protected and loved.”



Meanwhile, over at the Summit, the staff were busy weathering the storm and making changes as well. Summit building staff were moved to provide day programming in the waiver homes. Mag Vander Wilt said, “Initially moving to the waiver homes was a difficult transition for both our staff and the people we work with. There was lots of confusion on the part of our consumers, “Why are we doing this at home? But the staff did a great job of working through questions with families and residents, as well as doing a lot of education on what COVID-19 is, and the need for us all to be safe and remain healthy.”



As time progressed, residents in the waiver homes were able to begin meeting with “Buddy Houses”. Each home was assigned another home they could meet with for activities and programming. Mag Vander Wilt stated, “The buddy homes could meet up with their friends and have lunch together, go to the park and do lawn games or other activities. It was the first time they were able to reconnect with their friends and they loved it! It's so great to get back to seeing old friends and familiar faces.”

Interestingly, even though 2020 has thrown up some road blocks, there have been several silver linings. Brunsting commented, “Our staffs in both the homes and in ICF/ID programming have a new respect for each other. They are working side by side and the department lines that may exist are slowly getting erased. We just keep growing as a family, and it's exciting to see how we can constantly get better.” Vander Wilt noted, “We have been embracing technology even more. All our communication with staff now goes through Outlook. It's a blessing that VNU saw the need to begin setting up email accounts for all of our 300+ staff just a month before COVID-19 hit. We use it daily with all waiver home staff for ideas on activities. We can now modify our curriculum and email out info and projects that people can choose from for their daily activities. Plus, it's also a great online resource for staff to access since they're not always in the building. Even better, we now get to set up Zoom meetings with parents and guardians for staffing meetings. It's been really great for everyone, and allowed more people who couldn't be at those meetings in person, to be a part of that process.”

So as VNU continues looking forward to the challenges that remain in 2020, we are certain that no matter the “weather” that comes our way, we will clear any hurdles that get in our way.



2020 YEAR IN PICTURES



A Year in Pictures...

1. Jennifer dances with David during an outdoor block party.
2. Staff driving their cars in a parade around the VNU campus during quarantine.
3. Nelva and Ken going for a walk around the Wansink Center.
4. John reading a book to Communications Instructor, Brenda.
5. Nate enjoying time at the Valentine's Day party in the Wansink Center.
6. Nancy enjoying some downtime after putting cookies in the oven in the Summit building's kitchen.
7. Dan enjoys learning how to weave in the Life Skills classroom.
8. Mindy and Linda enjoy lawn chairs and smoothies during their drive-by 35th Anniversary celebration.
9. Ruth dances her way up to the Iowa State Bank ice cream truck.
10. Sara and Harvey compete in human Hungry Hippos during exercise class.
11. Keith helps do dishes after lunch in the Summit building.
12. Ally and Shawn eagerly wait for basketball practice to start.
13. Julie, Deb and Dianne enjoy a nature walk.
14. VNU staff work to plant marigolds around campus.
15. Cody and Dee playing bocce ball.
16. Blake and Harvey accept a homemade moveable garden from Sioux City Girl Scouts.
17. Mary enjoys a stop at the photo booth during a 4th of July party.
18. Patrick and Cassie were on a mission to find the perfect spot for their colorful wind catcher.
19. Bonnie shows off her artwork at a summer block party.



2019-2020 SPECIAL OLYMPICS VILLAGE ATHLETES

JUSTINA AHLERS - Athletics

NICOLE ARENS - Volleyball, Bowling, Basketball Skills, Athletics, Soccer Skills and Softball Skills

ZACH ARRICK - Volleyball, Basketball

AARON ARMER - Bowling

BONNIE BARKLEY - Softball Skills, Bowling

ALEXIS BROWN - Athletics, Volleyball

AUSTIN BUURMAN - Volleyball, Basketball Skills, Athletics, Soccer Skills and Softball Skills

CODY CELUS - Basketball, Athletics, Softball Skills

DAN DEBOER - Volleyball, Basketball, Athletics, Softball, Bocce Ball

JERRY DELIER - Bowling, Basketball Skills, Athletics, Softball Skills

ANNIE DIRKS - Bowling, Basketball Skills, Softball Skills

LEAH DYKSHORN - Bowling

JEFF ENGELKES - Volleyball, Basketball, Athletics, Softball

ALLIE ERNST - Athletics, Softball, Volleyball, Bocce Ball, Basketball

TODD ELLIS - Athletics

MARLA FENSKE - Athletics

BRAD FRIEDLAND - Basketball Skills, Bowling, Athletics, Soccer Skills, Softball Skills

ASHLEY GEMBLER - Basketball Skills, Athletics, Softball Skills, Bowling

JUSTIN GROEN - Volleyball, Bowling, Basketball Skills, Soccer Skills, Athletics, Softball

LADEL HEIMAN - Bowling

TRAVIS KLEIN - Basketball Skills, Soccer Skills, Athletics

SHANNA KORTUIS - Bowling

MATT KRAMER - Volleyball, Basketball, Athletics, Bocce Ball, Softball

MIKE KRAMER - Volleyball, Basketball, Athletics, Softball

KEITH KRUMM - Volleyball, Bowling, Basketball Skills Athletics, Softball Skills, Soccer Skills

JOHN LIST - Volleyball, Basketball, Athletics, Softball

JORDAN MAGARIL - Bowling, Athletics, Softball Skills

ALEX MULDER - Bowling

MALEAH ORTHMANN - Basketball Skills, Athletics

DIANA PERRY - Softball, Bowling, Volleyball

MATT PETERSEN - Volleyball, Basketball, Athletics, Softball

JUSTIN RIEKS - Athletics

MATT STOLL - Bowling, Athletics, Soccer Skills, Softball Skills

CHRIS SWOYER - Bowling, Basketball Skills

MARY SWOYER - Bowling, Basketball Skills, Athletics

SHAWN TODD - Volleyball, Basketball, Athletics, Softball

CHAD WASSENAAR - Volleyball, Bowling, Basketball Skills, Athletics, Soccer Skills

JESSICA WEBB - Volleyball, Basketball Skills, Athletics, Soccer Skills, Softball Skills

SCOTT WHEELER - Volleyball, Bowling, Basketball, Athletics, Bocce Ball, Softball

CHARLES WHITE - Volleyball, Bowling, Basketball, Athletics, Bocce Ball, Softball

COACHES - Deb Middle & Sara Wolthuizen

SPECIAL OLYMPICS SUMMARY

Special Olympics Event Summary

The Village Panthers Special Olympics team didn't have as quite an active year as last year but we got a few competitions in before everything was canceled due to COVID-19. There were 40 athletes participating throughout the year and the teams are coached by Deb Middle and Sara Wolthuizen.

Basketball Scrimmage Events:

- Sheldon High School - half time of girls' varsity game
- Sheldon High School - half time of boys' varsity game
- Sheldon - scrimmage vs. Sioux Falls' Special Olympics
- Northwestern College - half time scrimmage
- Morningside College - half time scrimmage vs. Sioux City Knights

Volleyball Scrimmage Events:

- Scrimmage vs. Sioux Falls Special Olympics

District Competitions:

- Basketball Skills - Sioux Center, IA
- Bowling - Sanborn, IA
- Basketball - Mondamin, IA
- District Qualified for State

State Competitions:

- Volleyball - Ames, IA
- Bowling - Council Bluffs, IA

Other:

- NAIA Volleyball Clinic



BOB STEWART INDUCTED INTO SPECIAL OLYMPICS OF IOWA HALL OF FAME

Village Northwest Unlimited couldn't be more proud of all our Special Olympic Athletes. This year, we are incredibly excited that Bob Stewart is among the 2019 inductees into the Special Olympics of Iowa (SOIA) Hall of Fame. Bob was inducted at a ceremony in Des Moines Monday, December 2.

SOIA created a Hall of Fame in 2018 as a way to recognize longevity and achievement of athletes and volunteers with the organization. A voting committee, appointed by the Hall of Fame Chair is responsible for reviewing all nominations and voting for the inductees. The criteria for consideration includes participation for at least 10 years, illustration of dedication to a sport-specific training and competition, demonstrative positive sportsmanship, encouraging of others, and a significant positive impact within the Special Olympics movement.

“Both on and off the court, Bob embodies what being a Special Olympic athlete is all about”

Bob has participated in a variety of sports, including basketball, volleyball, softball, bowling, bocce ball and many others for nearly 35 years. Bob was known for his quickness, and his last 50 meter dash, Bob was able to achieve the third place ribbon, at



the age of 67. Bob also demonstrated exceptional knowledge of basketball. In addition, Bob had a tremendous ability to serve to any location on the court in volleyball.

Both on and off the court, Bob embodies what being a Special Olympic athlete is all about. His kind heart and ability to role model has made him an incredible athlete and teammate. One of Bob's coaches, Sara Wolthuizen noted “Bob has set an amazing example for the rest of our athletes to follow. He is everything you want in a Special Olympics athlete. We could not be more proud of Bob and all of his accomplishments”

To keep up with all of the Village Panthers athletes and events, check them out at www.villagenorthwest.org/panthers.

IT'S NOT THE WHERE, BUT THE HOW THAT MATTERS MOST

RESIDENTIAL COMMUNITY FACILITY HOME "EXCEEDS EXPECTATIONS"

When the Home and Community Based Services (HCBS) Settings Rules were adopted as law in 2014, changes were inevitable. Federal Legislation sought to bring sweeping changes to the way services to adults with disabilities were carried out. One part of the change was an issue of location for HCBS houses, also known as waiver homes. Specifically, could a home receiving HCBS funding be physically located on the premises of an "institution"? That was the question facing the Residential Community Facility (RCF)/HCBS home that had been located on the campus of Village Northwest Unlimited for decades.

Understandably, there was a little anxiety in early 2019 when that issue would no doubt be a part of VNU's regularly scheduled HCBS Quality Review. Various organizations throughout the nation had made dramatic pre-emptive changes to services in response to the initial Legislation. However, the practical matter at hand, was whether VNU could continue serving the residents at the RCF/HCBS home in the current location.

"Our staff was concerned that the lives of the residents we serve would be turned upside down; that they would be uprooted and have to give up what they know as their home, which for some of them has been many years. It really is 'their' home," noted Sandy Kamphoff, Co-Director of Community Living. "We discussed the idea of having to physically move and we had many questions. What is it like to start over for them? What would accessibility look

like? Things like that. We really are a family, and we were hoping that they would be part of the process and have a choice. Giving residents choices is what we're all about here. We didn't want their voices to be limited." Bonita Elgersma, who had been the House Manager since 1989 commented, "We had been discussing it for a few years as staff, but we were committed to continue to do what we do, and that's being the very best at providing opportunities for the people in our home. Marla Sas, House Recreational Advocate, set out to make sure they were documenting all of the different choices we were offering. We were going shopping, out on trips, movies, suppers, community events, and vacations, all in addition to the regular things like going to the bank, for a haircut or a doctor's appointment. We were confident that we were supporting the residents in all the right ways."

The review itself was a several day process which included an in-person visit and paperwork review by HCBS Quality personnel from Iowa Medicaid Enterprises, which ultimately answers to the Department of Human Services. "The audit itself looks at several things, including required record keeping and the number of outings we have. We are unique in the fact that the people served in that setting have a dedicated Rec staff. Regardless of where the house is located, we are essentially providing the residents of the RCF home an "independent living" environment."-Kamphoff



"We always have high expectations for ourselves. We choose to be mission-focused and strive for excellence in all that we do."

JERRY POSTMA

The results of the review came back a few months later. Jerry Postma- Director of Quality Enhancement and Admissions reacted to the results- "We always have high expectations for ourselves. We choose to be mission-focused and strive for excellence in all that we do. The results were positive, and we were grateful that the surveyors recognized the kind of quality environment we were providing. The review revealed that people served in that house have significant community access, are able to choose things for themselves, and have tremendous support from our staff. Residents live full lives. In fact, the comments went on to say that not only had VNU met the standard, we had in fact "exceeded expectations." The staff love and are dedicated to the people we serve and it showed. They work tirelessly to go above and beyond to create the best possible experience for our residents."

Longtime resident of the house, Gloria Evink, talked about her almost 30 years of living in the house. "I can live anywhere I want, but this is my home. I get to do all the things I want. I enjoy that my staff are Christian people. I can get out to Church, work with flowers and I love that. Marla takes me and others all kinds of places we want to go. Sometimes we'll just decide to take a car ride and get a treat and I love it. I never want to leave here."

Bonita Elgersma commented- "What we were doing didn't change, but it was nice to be validated and know we could stop wondering if we would at some point have to move out of this house. I loved this house and the people in it for over 30 years. Tomorrow we'll do the same and I'm glad we get to do it here!"

THE VILLAGE TREASURE CHEST



SUPPORT VILLAGE NORTHWEST UNLIMITED

The Village Treasure Chest is a high end thrift store, run by volunteers. All merchandise is donated by the public, consisting of clothing, shoes, small appliances, books, knick-knacks, notions, dishes, furniture, and much more.

One hundred volunteers, along with a full-time manager and 5 part-time assistants, staff the store and are involved in sorting, pricing, and selling the donated items. Last year over 15,000 hours of volunteer service was put in at the Treasure Chest. Items are priced and put out on the floor daily, so our customers enjoy stopping by often to make sure they don't miss a thing.

We are now online! Every week we post new items on our website for everyone to see, not just our in-store customers. Check us out at www.northwestiowa.shopwhereilive.com/vendor/treasurechest

INTERESTING FACTS:

- In April, 1976, the Village Market opened in the basement of the old Carnegie Library. Monthly sales back then totaled around \$800.
- The Village Market relocated to the corner of Hwy. 18 and Washington Avenue (current Wheelchair Dynamics building) in the late 70's and remained there for over 10 years.
- On September 18, 1990, the Village Market moved across from Sanford Sheldon on Hwy. 18 and took on the new name of the Village Treasure Chest.
- December 1, 2012, the new Village Treasure Chest store, located west of Hy-Vee, opened.
- All proceeds from the sale of items go directly to the Village for the benefit of those we serve.

JULY 1, 2019 - JUNE 30, 2020

Volunteers

- | | | | |
|-------------------|------------------------|-------------------|------------------------|
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| Arlene Boscaljon | Joan Klein | Mildred Robinson | Marie Vander Griend |
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JULY 1, 2019- JUNE 30, 2020

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Security Savings Bank
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Vamp Salon
Vander Haag's, Inc.
Vander Pol Excavating
Wal-Mart Store #1152
Willett Insurance
Woods, Fuller, Shultz & Smith P.C.

Churches

Alton Presbyterian Church - Alton, IA
Alton Reformed Church - Alton, IA
American Reformed Church - Hull, IA
American Reformed Church - Primghar, IA
Archer Reformed Church - Archer, IA
Bethel Reformed Church - Little Rock, IA
Carmel Reformed Church - Rock Valley, IA
Central Reformed Church - Sioux Center, IA
Church Of The Brethren - Ashton, IA
Crossroads Community Church - Sheldon, IA
Ebenezer Presbyterian Church - George, IA
Faith Christian Reformed Church - Sioux Center, IA
First Christian Reformed Church - Hull, IA

First Christian Reformed Church - Orange City, IA
First Christian Reformed Church - Sheldon, IA
First Presbyterian Church - Little Rock, IA
First Presbyterian Church - Paullina, IA
First Presbyterian Church - Sibley, IA
First Reformed Church - Boyden, IA
First Reformed Church - Hull, IA
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First Reformed Church - Maurice, IA
First Reformed Church - Melvin, IA
First Reformed Church - Orange City, IA
First Reformed Church - Sanborn, IA
First Reformed Church - Sheldon, IA
First Reformed Church - Sibley, IA
Grace Lutheran Church - Primghar, IA
Hope Christian Reformed Church - Hull, IA
Hope Reformed Church - George, IA
Hospers First Christian Reformed Church - Hospers, IA
Immanuel Christian Reformed Church - Sheldon, IA
Lyon County First Presbyterian Church - George, IA
Newkirk Reformed Church - Newkirk, IA
Peace Lutheran Church - Sioux Center, IA
Sisters of St. Francis - Rewood City, CA
Sisters of St. Francis of Dubuque - Dubuque, IA
St John Lutheran Church - Cushing, IA
St. Paul Lutheran Church - Sheldon, IA
St. Peter's Lutheran Church - Pocahontas, IA
United Methodist Church - Le Mars, IA
United Presbyterian Church - Boyden, IA

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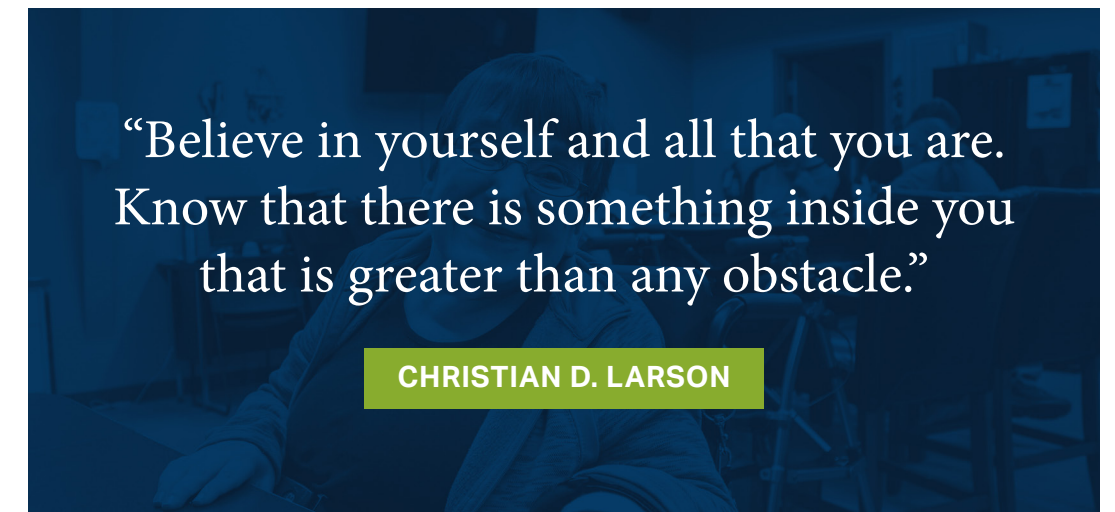
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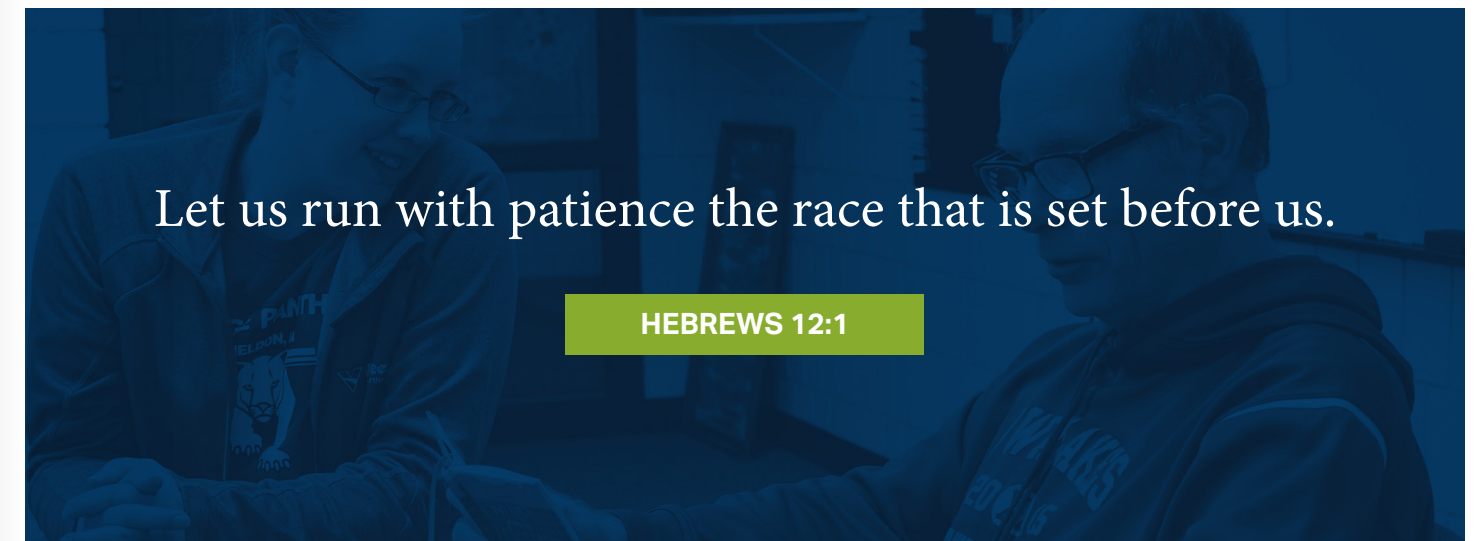
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Let us run with patience the race that is set before us.

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“Difficult roads often lead to beautiful destinations.
 The best is yet to come.”

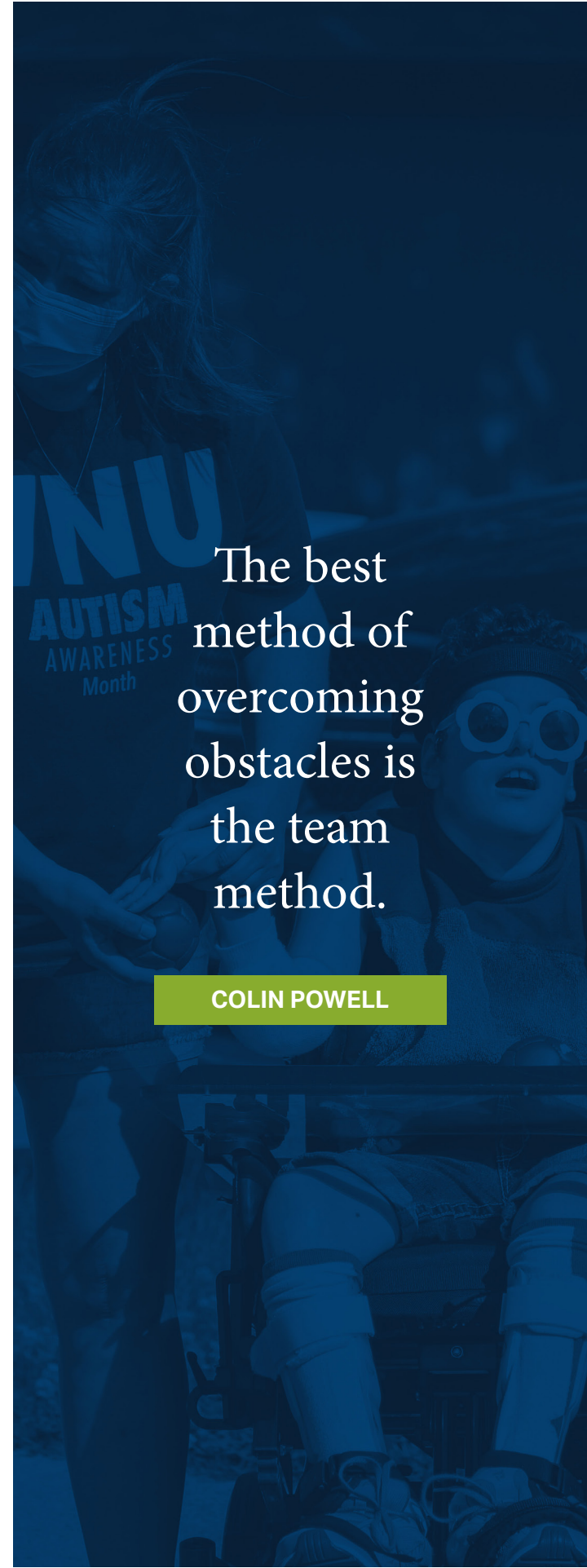
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The best method of overcoming obstacles is the team method.

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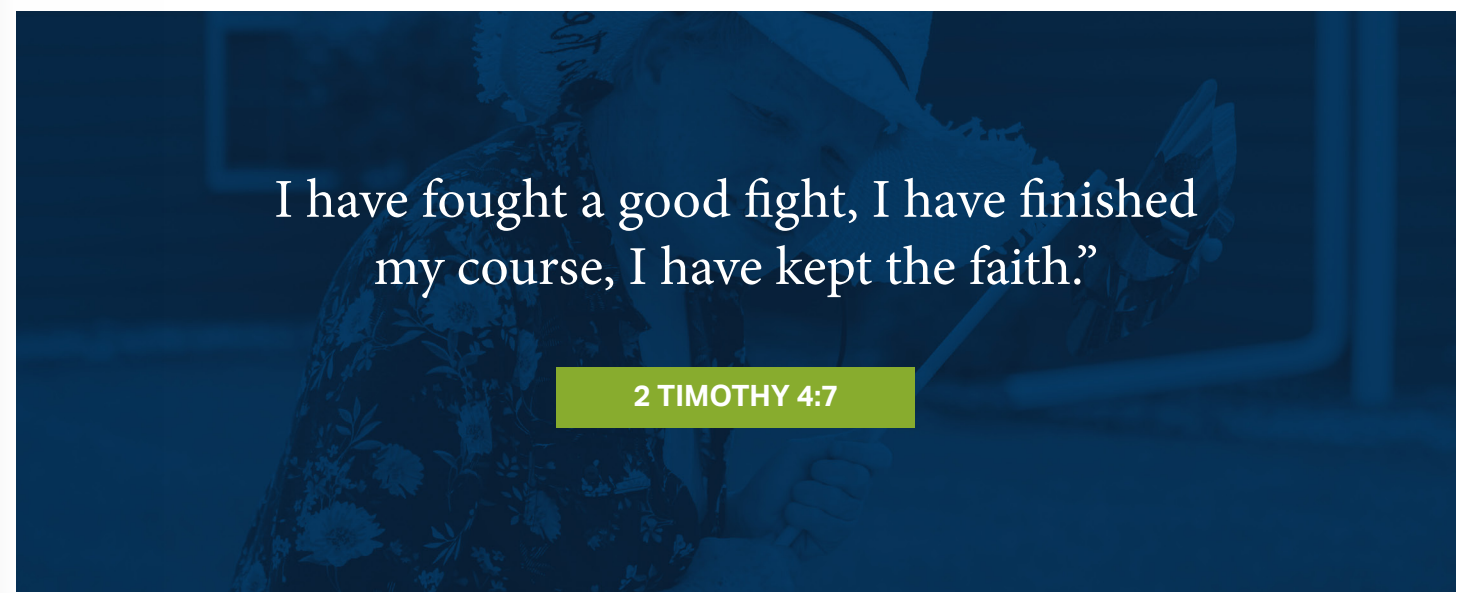
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 Maegan Van Ravenswaay
 Paul & Kim Van Ravenswaay
 Alvin & Ellen Van Ravenswaay

Andrew Van Ravenswaay
 Carl & Wendy Van Roekel
 Josie Van Roekel
 Teresa Van Sloten
 Brett & Samantha Van Sloten
 Eugene Van Stelton
 Harriet Van Veldhuizen
 Nellie Van Veldhuizen
 Leah Van Walbeek
 Gert Van Wyk
 David Vande Berg
 Tony & Kolbie Vande Brake
 Marion & Betty Vande Brake
 Harriet Vande Kamp
 Wanda Vande Kopple
 Galen & Julie Vande Vegte
 Bev Vande Vegte
 Dennis & Janice Vanden Berg
 Abby Vanden Bosch
 Mr. & Mrs. Bryan Vanden Bosch
 Dr. Harlan & Diane Vander Griend
 Dr. Steven & Dr. Tarra Vander Leest
 Loretta Vander Linden
 Will & Diane Vander Ploeg
 Lyle & Karen Vander Pol
 Harry & Lora Vander Pol
 Marlys & Gene Vander Sluis
 Treyton & Melinda Vander Waal
 Mag Vander Wilt
 Nelva Vander Wilt
 Dorothy Vander Wilt
 Art Vander Wilt
 Ed & Becky Vander Wilt
 Lora Vander Zwaag
 Peter & Laura Vandermeer

Joan Van't Hof
 Cory & Lynn Vaselaar
 Larry & Alfreda Verdoorn
 Brenda Vermeer
 Philip & Beverly Vermeer
 Matt & Jodi Vermeer
 Jeris & Marie Vermeer
 Darlene Verrips
 Chad & Vonda Visser
 Linda Vlaming
 Alan & Mary Anne Vogel
 Galen & Patty Vollink
 Cher Vollink
 James & Rachel Vondrak
 Dell & Lori Vos
 Dell Vos
 John & Maribeth Vote
 Sally Vreugdenhill
 Mike & Linda Vrieze
 Stephen & Kathryn Wagner
 Vernice Wahl
 Allan Walker
 Joan Walsh
 Mr. & Mrs. Douglas Walvoord
 Norman & Cathy Washburn
 Marcia Wassenaar
 Kathy Waterstone
 LaDonna Way
 Wade & Sheila Weaver
 Bob & Susan Weber
 Bonnie Webert
 Elizabeth Weiss
 Lonnie & Becky Wenzel
 Kirk & Jeri Wescott
 James Westcott
 Marie Westra
 Daniel & Valerie Westra

Dr. Mark & Susan Wheeler
 Chris & Denise White
 Barry & Maggie Whitsell
 Iola Whitsell
 Carrie Wiekamp
 Nic Wielenga
 Wilmar Wielenga
 Julie Wielenga
 Carmen Wiese
 George & Angie Wigen
 Stan & Betty Wilkens
 Jenifer Willemsen
 Harold & Judi Willemstyn
 Grayling & Janet Willer
 Scott & Beth Wilson
 Don & Kay Wilson
 Todd & Beckie Wilson
 Judy Winkel
 Steven & Kay Winkel
 Darlene Woelber
 Jack & Sarah Woelber
 Marlys Wolthuizen
 Sara Wolthuizen
 Ken & Sandra Wolthuizen
 Craig Woodford
 Earl & Karen Woudstra
 Nolan & Marilyn Wright
 Frances Wynia
 Marvin & Esther Wynia
 Les Wynja
 Kevin & Julie Wynja
 Frank & Sheila Yender
 Tim & Lori Zeutenhorst
 Sherrie Zeutenhorst
 Ron Zoutendam
 Frances Zuraff



I have fought a good fight, I have finished my course, I have kept the faith.”

2 TIMOTHY 4:7

JULY 1, 2019 – JUNE 30, 2020

GIFTS IN MEMORY

Memorial gifts received from July 1, 2019 to June 30, 2020 were sent by friends and family in memory of the following individuals:

Herlon Baker	Lorraine Eickhoff	Marcy Langstraat	Eleanor Stump
Meagan Bonestroo	Jim Fischer	Linda Meester	Betty Taylor
Susan Boneschans	Eric Graves	Bob Merley	Nancy Van Bruggen
Heather Bosman	Paula Halstenson	Brice Mosier	Bernie Van't Hul
Vivian Bunte	Brent Hansen	Ron N. (last name withheld)	Helen Vlaming
Craig Camarigg	Tom Hayzlett	Charlie Nelson	Mark Voy
John Carter	Devin Hommes	Joan Punt	Wendy Waund
Mark DeSmet	Lora Kruse	Mark Roskam	

WAYS TO GIVE

Outright Gifts

Monetary donations given to Village Northwest Unlimited are used for purchase of equipment, remodeling, renovations, and program development. Your donation will directly benefit those we serve, providing purpose, privacy and dignity for all people.



Venmo: @vnuiowa

Website: www.villagenorthwest.org/donate

Memorial Gifts

The memory of the person you honor with a memorial gift to the Village will continue to live on through the lives of those who benefit from your gift. Gifts in memory are applied toward the Resident Needs Fund, and are made available to residents for the purchase of specific personal needs that they are not able to purchase on their own because of limited financial resources. We will, however, honor special requests, should you wish your memorial gift to be used for a specific need.

Charitable Gift Annuities (Life Income Gifts)

Donors may transfer cash, securities, and/or real estate to Village Northwest Unlimited with the understanding that they, or their designated beneficiaries, will receive income for life or a term of years with Village Northwest Unlimited retaining the remainder.

Donor Advised Fund

VNU is a participating organization through DAF Direct and as such, you can request VNU as the designated charitable cause through your Donor Advised Fund!

Legal Name: Village Northwest Unlimited
Address: 330 Village Circle, Sheldon, IA 51041
Federal Tax ID Number: 42-1044017

Life Insurance & Retirement Plan Assets

Donors may transfer life insurance policies to Village Northwest Unlimited as owner and beneficiary, or name the Village as the primary or secondary beneficiary under qualified retirement plans.

Cash Securities & Real Estate

Gifts of cash, stocks, bonds, and/or land may be made outright or in installments over a period of years.

Planned Gifts

In large part, Village Northwest's present endowment has been built from generous gifts from the estates of its benefactors.

- Bequest by will, irrevocable trust, or revocable trust
- Charitable gift annuity
- Charitable remainder trust
- Gift of residence or farm with retained life use
- Life insurance policy
- Retirement plan

Get Involved

Volunteer

Village Northwest Unlimited has a wide variety of volunteer opportunities. Options include working in the Treasure Chest, assisting maintenance, playing games or reading with the residents or helping in one of the many program areas. Donation of your time and talents directly impacts the lives of the individuals we serve.

Donate Items to the Treasure Chest

The Village Treasure Chest is a thrift store that relies on donations of clothes, furniture, home décor and more from the general public. Items are sold in the store, which is run primarily by volunteers, and proceeds are used to help fund the services we provide. Donations can be dropped off at 1979 Park Street in Sheldon, IA.

Shop at the Village Treasure Chest

The Village has one for-profit business: The Village Treasure Chest. Proceeds from the Treasure Chest are used to fund the services VNU provides. You can explore the endless variety of merchandise available at the Treasure Chest all while supporting the Village mission.

Become a Village Visionary

What is a Village Visionary? A Village Visionary is a special part of the VNU family that supports the persons served on a monthly basis. A Village Visionary shares in our passion of providing Purpose, Privacy and Dignity to all People. Their ongoing financial support is critical as we continue providing premier programs and therapies for adults with disabilities.

Don't wait!! Start supporting those we love today!

www.villagenorthwest.org/villagevisionary

And as an added bonus...all new Village Visionary monthly givers will receive a free gift!

Gifts That Won't Cost You a Dime

Good Search

This is a Yahoo powered search engine with a unique mission...to share 50% of their advertising revenue, about a penny per search, with nonprofit organizations selected by its users. Every time you do a search on the internet, Village Northwest Unlimited could receive a financial gift. Just go to www.goodsearch.com and be sure to enter Village Northwest Unlimited as the charity you want to support.



Good Shop

Hundreds of great stores including, Target, Gap, Best Buy, ebay, Macy's and Barnes & Noble have teamed with GoodShop and every time you place an order, you'll be supporting Village Northwest Unlimited. Just go to www.goodshop.com and be sure to enter Village Northwest Unlimited as the charity you want to support...and spread the word to friends and family members!

AmazonSmile

AmazonSmile is a website operated by Amazon with the same products, prices, and shopping features as Amazon.com. The difference is that when you shop on AmazonSmile, the AmazonSmile Foundation will donate 0.5% of the purchase price of eligible products to the charitable organization of your choice. Just go to www.amazon.com/smile and choose Village Northwest Unlimited as your charity of choice and shop like normal!



VILLAGE VALUES

CHRISTIAN ATMOSPHERE

The daily activities, decisions, and all the Village is involved in will be performed according to Christ's teachings. Christ treated other with love and compassion, urging his disciples to be servants to others.

PURPOSE FOR EVERYONE

We recognize that each person has unique abilities and gifts that they use to contribute to society and their community. We will encourage each member of the Village family to use these abilities and gifts as they are able.

RESPECT

Our relationships will be built on mutual respect; a recognition and appreciation of the value of each person, a sense of pride in ourselves and others. showing consideration and courtesy to all, and expressing admiration and encouragement for others' efforts and intentions.

ACCOUNTABILITY

Each of us has the obligation to complete our responsibilities and be responsible for the quality of the results.

INTEGRITY

We will adhere to the moral principles of the Village in our pursuit of purpose, privacy, and dignity. We will not violate the trust placed in us by the people we serve.

UNITY

As a Village family, we pursue a common goal. We will encourage, support and nurture each other on the path to that goal. We will utilize each person's strengths and applaud each person's accomplishments. We will work together in a participatory environment while meeting our personal commitments.

EXCELLENCE

We are continually striving to improve ourselves and the services we provide, making changes when changes are beneficial, while remembering that excellence is a process, not a destination.

DEDICATION

Dedication will be exemplified by giving ourselves, our time, and our energy to enrich the lives of others. It will be evident in our commitment, belief in what we do, and striving to be and do our best.

Village Northwest Unlimited

330 Village Circle
Sheldon, IA 51201
Ph. (712) 324-4873
Fax (712) 324-4877
www.villagenorthwest.org

*Find us on Facebook, follow us on
Twitter, and check out our website!*

